

WELLAND PARK TENNIS CLUB

CODES OF CONDUCT

Group rules

- Be kind and courteous
- Please treat everyone with respect
- Pass on any constructive suggestions to the chairman.
- If you have a complaint, please follow the complaints procedure on the website.
- Do not post complaints on the WhatsApp groups, please follow the proper channels.
- We operate from public courts, please make sure you interact courteously with members of the public. If you encounter issues with members of the public, please pass on your concerns to the chairman.

Social media and WhatsApp

We have 2 WhatsApp groups, the main one is used for organisation of play, and we also have a social WhatsApp group.

When using either group, please follow these guidelines:

- Please ensure that the language you use is not going to offend.
- Do not post comments that can be considered as being intimidating, racist, sexist, homophobic, defamatory or potentially triggering. This may be cyber-bullying harassment or libel and this may result in members being removed from the group.
- Do not share photo or contact information without permission.

All members agree to:

- Treat all members fairly and with respect
- Be a positive role model. Act with integrity, even when no one is looking
- Help to create a safe and inclusive environment both on and off court
- Not allow any rough or dangerous behaviour, bullying or the use of bad or inappropriate language
- Report all allegations of abuse or poor practice to the club Welfare Officer
- Value and celebrate diversity and make all reasonable efforts to meet individual needs
- Refrain from smoking and consuming alcohol during club activities or coaching sessions